




# EMPOWERING YOUR BUSINESS FOR GLOBAL GROWTH

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**BUENA VISTA**  
— SOLUTIONS —



We empower businesses to transcend operational challenges and pave the way for sustained growth through cutting-edge workforce optimization solutions. In today's dynamic business landscape, staying ahead requires more than just efficiency, it demands innovation. Discover how our tailored solutions can elevate your operations and drive success.



Buena Vista Solutions (BVS) was founded in 2022 by seasoned entrepreneurs Travis Ahern and Adam Blanchard. Together, Ahern and Blanchard have over two decades of experience in international business, particularly in the dynamic fields of logistics and transportation.

Costa Rica is a well-established hub in Latin America, making it an ideal environment for nearshore services. The infrastructure and technological platform have been chosen by companies such as Amazon, Microsoft, and Intel to provide support to their world operations.

Buena Vista Solutions exists to provide a robust business solutions platform, opening doors for small and medium-sized enterprises to tap into international talent and compete both locally and globally. In a mere six to eight weeks, you can have your payroll, customer service team, and tailor-made services for your expanding business – available in English, Spanish, or any language you require.



## WHY CHOOSE BVS?

At BVS, we understand that businesses today face complex challenges that require innovative solutions to stay ahead of the competition. Here are some reasons why you should choose us as your partner:



## KEY BUSINESS SOLUTIONS

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Set up your business support unit abroad and hire high educated professionals in multiple languages to serve your clients. Train your team to meet excellent standards and bring your company culture and values to the table.

## FAST DELIVERY

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Collaborate with our experts to hire and set up a new team to support your business in under six weeks. We guarantee personalized training and excellent, top-of-the-line customer service throughout the process.

## COST-EFFICIENT

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Maximize your business by capitalizing off of our competitive pricing. We pride ourselves on working hard to ensure our solutions deliver a strong return on investment.





## **SCALE YOUR BUSINESS TO WIN**

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Adjust the size of your workforce at any time. Our support begins with two agents and can expand to meet your company's needs as it grows.

## **WORLD TECHNOLOGICAL PLATFORM**

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Gain access to rapidly advancing software platforms that have become a tool for growing businesses worldwide.

## OUR SOLUTIONS



### LOGISTICS AND TRANSPORTS:

We cover a wide range of Logistics Services:

Dispatchers

Safety / Load Tracking

Transportation Booking/Sales

Driver Recruitment/Road Support



## CUSTOMER SERVICE:

Setting up a customer service office nearshore can offer medium-sized businesses a range of advantages, from cost-effectiveness to improved service quality.

Multilingual Customer Support

24/7 Customer Assistance

Email and Chat Support

Phone Support

Technical Support

Order Processing and Tracking

Customer Feedback Management





## **BUSINESS SOLUTIONS:**

We work to be able to provide cost-effective solutions that will save you time as well as grow in profit.

**Accounts Payable Services**

**Payroll Processing**

**Expense Management**

**Legal Assistance**

**Lead Generation/Sales**



## VALUES:

- **CUSTOMER-CENTRIC:** We put our clients' needs first and strive to exceed their expectations in everything we do.
- **INNOVATION:** We embrace innovation and continuously seek new and creative ways to solve our clients' most pressing challenges.
- **INTEGRITY:** We conduct ourselves with the highest level of integrity, honesty, and ethical standards.
- **COLLABORATION:** We foster a culture of collaboration and teamwork within our organization and with our clients.
- **EXCELLENCE:** We strive for excellence in everything we do and are committed to delivering exceptional results for our clients.
- **INCLUSION:** We value inclusivity and are committed to creating a workplace where everyone feels valued, respected, and empowered to succeed.



## ABOUT COSTA RICA:

- **Highly educated workforce:** Costa Rica has a highly educated workforce, with a literacy rate of nearly 97%. The country strongly emphasizes education, and many universities and technical schools offer programs in areas such as engineering, computer science, and business administration.
- **Bilingual workforce:** Many Costa Ricans are bilingual, fluent in Spanish and English. This makes Costa Rica an attractive location for businesses serving Spanish and English-speaking markets.
- **Favorable business climate:** Costa Rica has a stable political and business-friendly environment. The country has implemented several measures to attract foreign investment, such as tax incentives and streamlined processes for business registration.
- **Strong infrastructure:** Costa Rica has a robust infrastructure, including modern telecommunications and transportation networks. This makes it easy for businesses to connect with customers and suppliers both within the country and internationally.
- **Proximity to major markets:** Costa Rica is located in Central America, making it ideal for businesses looking to serve the North and South American markets.



## PLAN A VISIT!

Come meet us at our Office in Escazu, Costa Rica. Located in Plaza Roble, close to restaurants, shopping malls, and all sorts of activities. Let us plan your business trip to make the most of your visit:

- Airport Transports from and to San Jose.
- Free Accommodation.
- Visit our office in Escazu and meet the team.
- Travel arrangements to see all the country has to offer.
- Lunch/Dinner Reservations.

**Let's talk! Book a meeting with our business development team at [jtaylor@bvs.world](mailto:jtaylor@bvs.world).**